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TIG.
Security Guard,
Post Office,
Detective,
Fax Machine and
Money Box.



TEK
Support

COMPUTER AND INTERNET SOLUTIONS THAT REALLY WORK

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Support

COMPUTER AND INTERNET SOLUTIONS THAT REALLY WORK

Why **TIG**? Because the consistent flow of communication is paramount to my business. TIG is the heart pumping the information through. It's reliable. Day after day.



What is a **TIG**?

TIG stands for Teksupport Internet Gateway. It is a compact, extremely flexible, highly versatile secure firewall that sits between the internet and your local network.

It provides optional functionality such as an Email Server, Web Cache, Virtual Private Networking, Printing and Fax services. The TIG can be used on a dial-up connection to greatly improve performance over slow links and also save your company money. Alternatively, the TIG can be coupled with Teksupport's Spectra business grade ADSL that will give you years of trouble free service with room to grow.

The basic TIG includes firewall security hardware and an operating system that includes services that provide automatic setup of your network workstations, fast access to resources on the Internet through name caching and even the ability to synchronise your systems to accurate Internet time services.

Why does your business need a **TIG**?

Some very simple reasons justify the investment.

Effectiveness

The TIG uses sophisticated security screening technologies to ensure that only appropriate communications are passed through to and from your office network. At the same time, that sophistication allows the TIG security to be expressly tuned to each individual business's need rather than the one size fits all approach of most off-the-shelf solutions.

Manageability

Few of us have the staff or in-house skills to manage an internet gateway effectively. The TIG has been designed from the ground up to support remote management. Teksupport can provide ongoing maintenance, configuration and backup of your TIG from our data centre.

Scalability

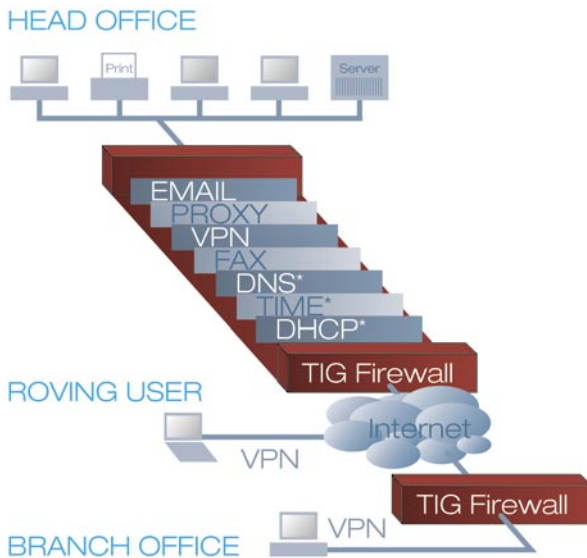
The TIG hardware will support low speed connections via dial up and yet allow you to move up to broadband connections without the need for new equipment.

Cost Savings

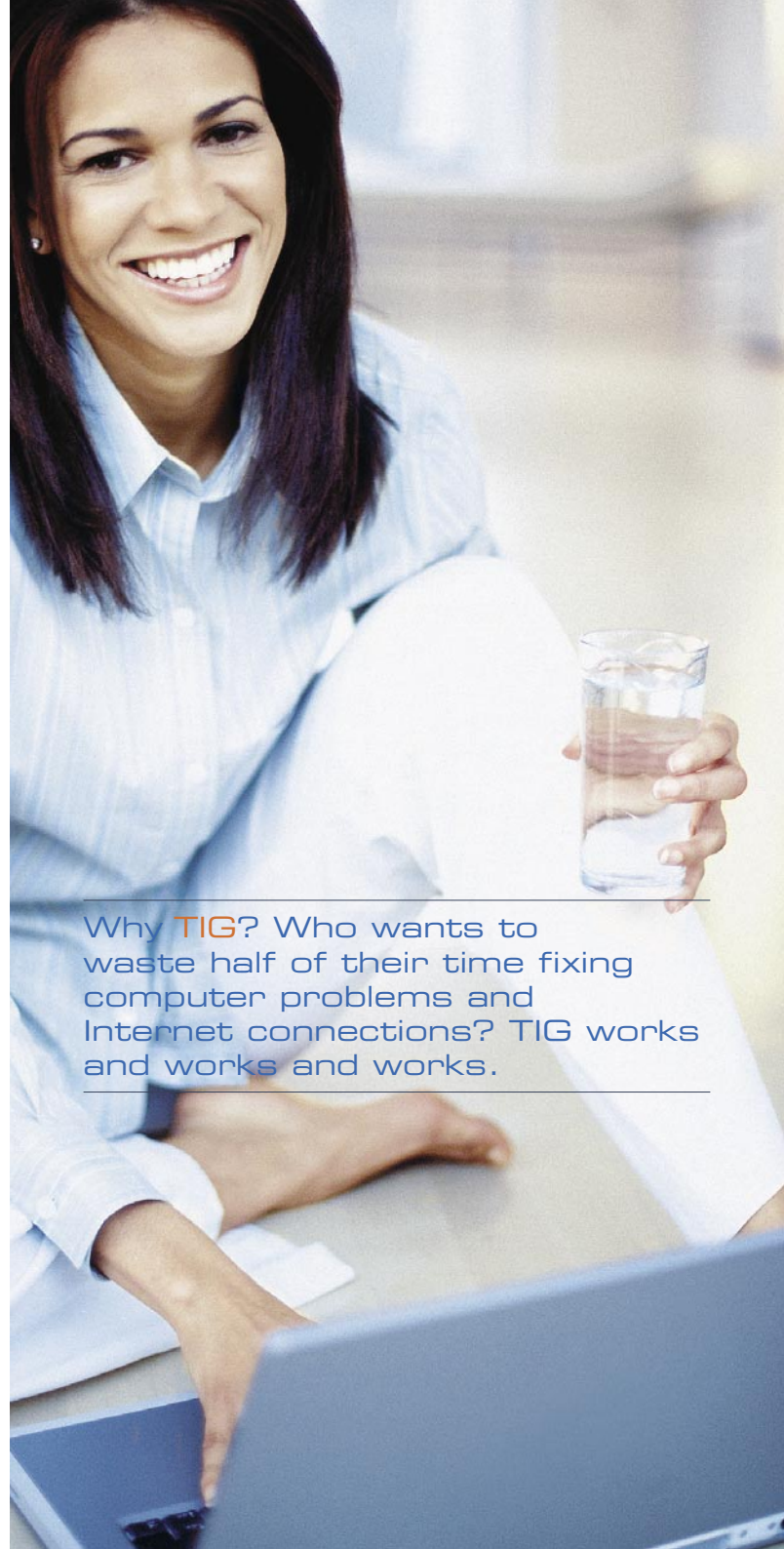
Your business can save money on postage and stationery by emailing statements, invoices and quotes etc. Similarly, by using a fax server, sending a fax is as simple as printing to a special printer.

Practice Safe Internet

Unlike most simple firewalls, the TIG also filters traffic leaving your network preventing viruses from spreading or your systems from being used to attack others. Protect your business and your customers. Practice safe internet and install a TIG!



*standard feature



Why **TIG**? Who wants to waste half of their time fixing computer problems and Internet connections? TIG works and works and works.

Optional functions with TIG.

There are various optional functions that can be added at anytime to the TIG as follows:-

Mail Server

The SMTP and POP3 Mail Server will support multiple domains, email aliases, email lists, address re-directions and up to 65,000 users. The ability to include an email server in the configuration means that mail to and from your business is routed direct and not via any third party. By running a local mail server, sending and receiving mail appears instantaneous to users. The Mail Server handles the sending and receiving of email independently of the user's workstation.

Web Proxy Server

This is a caching web proxy server that requests web objects on behalf of your users and stores local copies on hard disk. Frequently accessed objects are then served locally yielding extremely fast response times and also saving you money in terms of bandwidth at the same time. The proxy also allows limiting and reporting on the sites visited.

Virtual Private Network

Access your LAN securely from anywhere in the world, or connect your branch offices together securely using the internet as a cost-effective data communications link. Up until now, only large companies or government departments could contemplate this, but now using the internet and VPN technology it is within the reach of every business.

Fax Server

Send faxes from workstations connected to your office network without having to print the pages, walk to the fax machine and send them. Incoming faxes can be printed or sent through the email system.

Wireless Connectivity

Allows mobility through the office or even warehouse at your site.

Antivirus Software

TekSupport recommends a highly reliable multi-platform virus scanner that currently checks for in excess of 120,000 known viruses. Viruses can be removed from email before they ever get to your office workstations

Anti Spam Software

Unwanted email (SPAM) can be filtered or removed saving you and your staff countless hours of wading through junk mail.

Web-based Administrator

A browser based system to allow you to add/remove users and manipulate the management facilities.

Remote configuration backup

This service takes a backup of your TIG configuration and securely copies it to a server at Teksupport where it is backed up to tape. This means that if there is a problem with your TIG we will always have a recent copy of the configuration at our office so you can be back in business with a minimum of down time.

Gateway Maintenance Contract

This service provides you with a pre-configured change over unit in the unlikely event of a failure. The remote configuration backup service is a pre-requisite to this service.

Talk to us about your requirements and see how easy it is to put you back in charge of your computer network.