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29th October 2004

Mr Rob Secombe
Teksupport Pty Ltd
7 Warwick Avenue,
SPRINGVALE 3171

Dear Rob,

I am writing to thank you. The implementation of our new Linux based FreeBSD server was carried out with minimal interruption to our staff. At first, I was hesitant to change from SCO UNIX to FreeBSD, but your willingness to prove that our accounting package would work on the new server, finally convinced me. This easy changeover would not have been possible without your project management skills and dedication in ensuring that all aspects functioned correctly before cutting across to the new server and platform.

It pleases me to think that there has been an association between Kookaburra Sport and Teksupport for a number of years. From humble beginnings of providing Internet access, we have come to rely on you for the supply and maintenance of our file servers, mail server and firewall.

On the basis of your product range, knowledge and professionalism, I will happily continue to recommend Teksupport to others. Thanks again,

Yours sincerely,
KOOKABURRA SPORT PTY LTD

ROSS TINDLE
MANAGER – INFORMATION SYSTEMS