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To Whom it May Concern

Part of our strategy when providing the State of the Art Mitre10 Mega stores with a professional telecommunication platform, has been to build a strong relationship with our partners. In Teksupport we have always found professional, friendly staff who not only know their products inside out but also have the ability to integrate well with others to ensure our projects are delivered in a timely and professional manner.

Teksupport have always had a very innovative approach to providing solutions. Not only do they fully understand their product offering, but in many cases the design and testing has primarily been done in-house. Their technical capability has been proven many times over and the effort taken to understand the business and the ability to develop technically correct solutions has been of immense benefit to us.

The support of deployed products has been excellent - nothing seems to be too much trouble and I have always been able to contact someone when we have needed them. Teksupport went out of their way to make sure the new systems were delivered on time, and our customers in turn were completely satisfied.

When Mitre10 Mega needed to source an Email solution for the new MEGA stores, Teksupport not only provided us with a comprehensive solution which addressed our security and anti-virus concerns but also delivered comprehensive management reports. I would be more than happy to recommend Teksupport to any business as not only did they fully meet our criteria but it was done in the most cost-effective way.

Our relationship with Teksupport goes back many years and has been a very positive one which I am looking forward to continuing to develop over the next few years.

Yours sincerely ,

Glen Reagon

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